



## WARRANTY AND RESPONSIBILITIES

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- The KACHOUR Company holds the licence No 2008/11/0003177 which was delivered by “La Direction Régionale de l’Equipement” (Regional supervision of equipment).
- The KACHOUR Company is listed in the register of domestic transport of passengers for hire by road and holds a licence for the public transport of passengers and people.
- The KACHOUR Company guarantees being covered by an insurance policy (No 1012104870) “Mutuelle d’Assurance de l’Artisanat et des Transports” (Craft and Transport Insurance), which covers all risks arising from the involvement of civil liability for damages or injury that may be caused to passengers.
- The KACHOUR Company guarantees to keep confidential any personal data and banking information given, as well as keeping maximum security on the site.
- Any individual or corporation making use of our services fully accepts our terms and conditions.



## TERMS AND CONDITIONS

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- The prices indicated in our price lists include the service of a driver, the fuel, as well as the unlimited insurance liability for the passengers. Tolls, parking fees and meals are on the account of the passengers. Any provision made available, performed in the time slots 12h00 – 14h00 or 19h00 – 21h00 leads to the billing of the driver's meal (15 euro).
- Baggage is accepted within the limit of 30kg per passenger, and remains under his responsibility.
- In case of a cancellation by the client, the following fees are retained:
  - The evening before transfer : 50% of the total amount
  - Day of transfer: 100% of the total amount
- In case of a flight delay: We will wait up to an hour after the time of arrival of the scheduled flight. After this period, we cannot guarantee but will do our best to ensure your transfer.
- Any transport provisions are payable by check or cash upon their completion.
- Any possible claim is to be received within eight days following the execution of the service. After this period, no claim will be taken into account.
- In case of any dispute, only the court of the place where resides the head office of KACHOUR Company is competent.